



FELCO INDUSTRIES

3660 Grant Creek Road • Missoula, Montana 59808-6750
(406) 728-9103 • Toll Free 800-221-5427 • FAX 1-406-543-4221
E-mail: info@felco-ind.com • www.felco-ind.com

TERMS AND CONDITIONS

TERMS OF PAYMENT – Net 30 days of Invoice date.

RETURNS – Except as otherwise provided, no merchandise will be accepted for return after 30 days from date of shipment. No returns will be accepted without our return authorization number. You must call Service Department at 406-728-9103 for this identifying number and for special instructions. Customer is responsible for the shipment of returned merchandise and following all return conditions outlined. Include with your return a copy of your invoice or packing slip. Any claims for discrepancies must be made within 7 days of receipt of merchandise. No return of altered items. A restocking charge may be applied.

All returned merchandise must be shipped prepaid. Returns shipped COD will not be accepted.

Interest may be charged on overdue accounts.

In the event of failure to pay, the buyer agrees to pay all costs, collection or court expenses including interest until the debt is satisfied.

LIMITED WARRANTY – Felco LLC warrants every product it sells for a period of 90 days to the original purchaser from the date of purchase. This warranty does not apply to defects due directly or indirectly to misuse, negligence, accidents, repairs, improper wiring, alterations or lack of maintenance. This is Felco LLC sole written warranty and any and all warranties that may be implied by law, including merchantability of fitness, for any purpose, are hereby limited to the duration of this written warranty. In no event shall Felco LLC liability under this warranty exceed the purchase price paid for the product and any legal actions brought against Felco LLC shall be tried in the state of Montana, Missoula County. We shall in no event be liable for death, injuries to persons or property or incidental, contingent, special or consequential damages arising from the use of our products.

PLEASE NOTE: Merchandise covered by manufacturer's warranty must be sent directly to the manufacturer for repair or replacement.

DAMAGED OR LOST SHIPMENTS – UPS, FedEx, other package carriers & Prepaid Truck Shipments (MSC carrier): Check your order immediately upon arrival. All damages must be noted on delivery receipt. All shortages and/or damages must be called into Felco LLC at 406-728-9103 within 7 calendar days after receipt of order. All damaged containers and merchandise must be kept for inspection. Truck Shipment (when you select the carrier): Check your order immediately upon arrival. All shortages and/or damages must be noted on delivery receipt. All shortages and/or damages must be called into the carrier you selected within 7 days. All damaged containers and merchandise must be kept for your carrier to inspect. At that time you will need to file a claim with your carrier.